





Company Overview

Founded in 2015, Eden Technologies Ltd delivers reliable connectivity, security, and enterprise IT for Government institutions, NGOs, and businesses across South Sudan.

We design, deploy, and support networks that keep critical operations online, with 24/7 monitoring and SLA-backed response.



Our Purpose & Promise

We exist to keep your mission connected, secure, and resilient. We build systems your team can trust, document them clearly, and support them without excuses.

What we Offer

We provide mission-critical connectivity, security, and managed infrastructure that keep Government, NGOs, and businesses in South Sudan online and protected.



Our Services



Optical Fiber Internet

- Guaranteed bandwidth with low latency for HQs and high-traffic sites.
- Dual upstreams and protected paths for resilience.
- Last-mile build, structured cabling, rack and power planning included.
- SLA coverage with target availability, response, and restore times.
- Use cases: government ministries, NGO hubs, banks, ISPs, media houses.

Starlink for Business

- Primary or backup connectivity where fiber is unavailable or as rapid turn-up.
- Kit options:
 - Mini: mobile teams, temporary sites, rapid assessments.
 - Standard: small to mid sites, steady throughput, easy install.
 - High Performance: harsh environments, higher throughput, better weather performance.
- Power, pole or roof mounting, surge protection, and cabling handled end to end.
- Traffic shaping and data caps managed to fit mission needs.





VSAT Internet

- Coverage for remote and hard-to-reach compounds across South Sudan.
- Antenna sizing and bandwidth packages tailored to site demand.
- Integrated with LAN, Wi-Fi, and security appliances for a single managed network.
- Proven as a resilient secondary link for critical sites.



Security Systems



CCTV (Video Surveillance)

- Site survey, camera placement plan, and lens selection for indoor, outdoor, and low-light areas.
- Fixed, turret, dome, PTZ, and thermal options; smart analytics for line-crossing, intrusion, loitering, and face/plate capture.
- Network design for PoE switching, VLANs, and storage throughput.
- Storage sizing by days of retention and resolution; local NVRs or centralized VMS.
- Secure remote viewing with user roles and audit logs.

Access Control

- Door controllers, readers, and credentials: biometric, card, or PIN.
- Role-based access, time schedules, anti-passback, and visitor badges.
- Door hardware specification: maglocks, strikes, egress buttons, emergency release.
- Integration with HR lists or Active Directory for automatic provisioning.
- Event reporting and incident correlation with CCTV.





Life Safety & Communications

- Fire detection and alarm, panel monitoring, fail-safe door release
- Intercom and IP PBX for incident coordination



IT Infrastructure and

Managed Services



Network architecture and rollout

- Site surveys, IP plans, and rack layouts.
- Switching, routing, and enterprise Wi-Fi with proper VLANs and QoS.
- Structured cabling, labeling, grounding, and clean power design with UPS.
- Handover packs that include diagrams, configs, and credentials.

Endpoint, server, and directory services

- Windows and Linux servers, AD and Azure AD, group policies, file and print.
- Virtualization and storage sizing, backup policies, and user access controls.
- Workstation hardening, standard images, and software catalogs.





Security by design

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Monitoring and reporting

- 24/7 NOC with link, device, and service health checks.
- Dashboards for availability, latency, and capacity trends.
- Monthly SLA report: uptime, tickets, MTTR, and actions taken.





Why us

When operations cannot go offline, you need a partner that builds for resilience, documents every step, and answers the phone at 2 a.m.

We design networks and security systems that meet institutional standards in South Sudan, prove uptime with reports, and back it all with SLAs your team can enforce.



Proven resilience

Dual upstreams, protected paths, and verified failover.



Accountability

SLA targets for response, restoration, and availability.



Institution-ready

Role-based access, audit trails, and policy alignment.



Local support

Field engineers for on-site fixes, NOC for 24/7 monitoring.



Operational visibility

Usage, latency, and uptime reports you can act on.



Security-first

Segmented networks, VPNs, firewalls, and update cycles.



Clean handovers

Diagrams, configs, labeled racks, and credential custody.



Vendor-agnostic

We pick the right kit for the job, not a single brand.



Our clients & Partners

We take pride in strong relationships we establish with our clients and stakeholders.

Our clients and partners include government institutions, NGOs, embassies, hotels residences and business enterprises in South Sudan



